MONTGOMERY COUNTY GOVERNMENT ROCKVILLE, MARYLAND CLASS SPECIFICATION

Code No. 000724 Grade 26

OIG INVESTIGATIVE ANALYST II

DEFINITION OF CLASS:

This is intermediate level professional staff work reviewing the effectiveness and efficiency of programs and operations in County Government and independent County-funded agencies, preventing and detecting fraud, waste and abuse in government activities, and proposing ways to increase the legal, fiscal and ethical accountability of County Government and County-funded agencies. Personal contacts are with department/agency heads, division chiefs and key staff, the General Counsel and deputies, County Council staff members, prosecutors, County contractors and the public. Contacts involve gathering data, facilitating or performing inspections, investigations and audits, providing advice and recommendations on improvement of programmatic controls and operations, determining if civil or criminal statutes may have been violated, providing feedback to the County Council and supporting further actions (including consensus building), at times in areas of program-wide or County-wide importance. Limited one-to-one assistance is provided directly to the public.

An employee in this class is typically assigned financial audits or performance reviews of (a) discrete segments of major programs or organizational units or (b) small or stable programs or units, or wellfocused investigations of alleged or possible fraud, waste and abuse. Work includes the review and analysis of programs, offices, projects and activities funded by the County Council, typically based on a comprehensive risk assessment, and the prevention and detection of fraud, waste and abuse, typically in response to allegations of corruption, malfeasance or nonfeasance, or as indicated by prior work revealing policy or procedural deficiencies or management challenges. Work involves identifying issues and responsibilities (including program responsibilities, roles and relationships); reviewing activities; detecting programmatic, operational, financial or ethical problems or legal/regulatory violations as well as opportunities for improvement; identifying and recommending solutions; writing reports; making oral presentations; monitoring follow-up actions; and writing correspondence. Assignments require skill in conducting research and analysis; collecting and analyzing data from regulatory, financial, programmatic, managerial, ethical, and public policy perspectives; written communication; and oral communication, to include presenting and defending analyses and conclusions. The supervisor or a higher level Program Investigative Analyst provides assistance, as needed, in developing overall objectives, determining project limits, and identifying and addressing subtle considerations or particularly complex issues. The employee independently plans and carries out assignments within this framework, determining approach and appropriate methods (typically using a variety of methods), resolving conflicts, coordinating with various governmental agencies and officials, and interpreting data from legal, fiscal, ethical and programmatic or operational perspectives. Finished work products are evaluated in terms of effectiveness in meeting objectives, quality of analysis, timeliness, and other factors. Findings and recommendations are evaluated in terms of practicality and sufficiency for decision-making as well as public accountability, transparency in government, ethics and the like. Guidelines include the Montgomery County Code, the Code of Maryland, Principles and Standards for Offices of the Inspector General of the Association of Inspectors General, the Code of Professional

Standards of the Association of Certified Fraud Examiners, generally-accepted accounting and auditing principles and standards, and broadly stated or specific legal authorities, regulations, policies and objectives for County and County-funded programs, as well as 'best practices', which may require some interpretation as to coverage and intent relative to the issues, policies or practices being reviewed and analyzed. The work's complexity is linked to the breadth and importance of programs and activities that are examined; the range of issues, elements, factors and perspectives that must be considered; the sensitive or controversial nature of the programs, issues or allegations being reviewed; and the need to identify violations or critical vulnerabilities and develop sound solutions, including internal controls and policy or management improvement recommendations to the specific programs, units and problems reviewed. Work affects the effectiveness and efficiency in delivery of public services, the safeguarding of assets, transparency of operations, and integrity and ethics in County Government and County-funded agencies. Work is mainly sedentary, presents no significant hazards to the employee, and is performed primarily in an office environment. However, there is some field work involving interviews and surveillance activities where there is occasional exposure to adverse weather, dirt, grease and other mildly adverse environmental conditions.

EXAMPLES OF DUTIES: (Illustrative Only)

- Participates in discrete portions of major investigations of allegations of fraud, waste, abuse and ethical breaches in County government and other County-funded agencies; investigations may result from specific complaints to the Office of the Inspector General by whistleblowers, taxpayers or others, or result from other sources, such as financial audits and performance reviews.
- Identifies and reports on any regulatory, policy, procedural or managerial deficiencies underlying or contributing to fraud, waste, abuse, ineffectiveness, inefficiency or impropriety, and recommends ways and means to remedy, prevent or minimize such problems.
- Monitors the effectiveness of the fraud-referral system of the Office of the Inspector General, and recommends improvements.
- Conducts performance audits, inspections, reviews and other formal assessments of selected programs, offices, projects and activities funded by the County Council; identifies opportunities for improvement in operations or financial or management controls; and makes recommendations, including adoption of 'best practices'.
- Provides input to the Inspector General on risk factors, priorities and resources needed to propose
 ways to increase legal, fiscal and ethical accountability in County government and County-funded
 agencies.
- Works jointly with other agencies to determine if criminal or civil statute violations have occurred.
- Reviews operating budgets, capital improvement program budgets, payroll records, other financial
 documents, land use regulations, site plans, record plats, other land use and building documents, and
 a variety of program documents.
- Writes memoranda and reports, and may make presentations to key officials, committees, task forces and others.
- Establishes and maintains effective working relationships with officials and staff of Executive branch departments and County-funded agencies.
- Responds to oral or written inquiries from the employees, whistleblowers and the general public.
- May work with, or monitor the work of, contract auditors and investigators regarding annual financial statement audits and special investigations.
- May work with a citizens' advisory group to ensure public input on accountability issues.
- Uses a computer and automated databases, and may create databases and templates.

Performs other related duties.

KNOWLEDGE, SKILLS AND ABILITIES:

- Considerable knowledge of the principles, standards, methods and practices within the areas of
 assignment. This includes but is not limited to accounting, auditing, public administration,
 management analysis, or fraud investigation.
- Considerable knowledge of the principles and practices of local government financing, operations and administration, to include specific laws, rules, regulations, policies, and procedures which govern and control County Government functions within assigned work program area(s).
- Knowledge of the organization structure, functions and operations of the County Government and of bi-County, State, and Federal agencies which deal with the County, within assigned work program area(s).
- Skill in problem solving to identify and define issues, collect, analyze and evaluate legal, fiscal, policy, programmatic and operational data to identify problems, reach conclusions, identify options and make recommendations. This includes skill in quantitative analysis.
- Well-developed skills in oral communication to exchange factual, conceptual and policy information, which is highly sensitive at times, with diverse personal contacts. This includes skill in preparing and making formal presentations to key officials and in defending findings.
- Good skills in written communication to read and understand factual, conceptual and policy information, which is highly sensitive at times, and to express such information in writing so that others will understand and, at times, be convinced or persuaded. This includes skill in preparing reports and correspondence.
- Good interpersonal skills to develop and maintain effective working relationships with personal contacts.
- Skill in the use of a computer and modern office software, including email, planning/scheduling, word processing, spreadsheet and database applications.
- Ability and willingness to work in a context of multiple projects, changing priorities and tight deadlines, and to attend meetings or perform other assignments at locations outside the office, when necessary. This includes conducting some work in the field, including interviewing persons, collecting evidence and conducting surveillance.

MINIMUM QUALIFICATIONS:

Experience: Three (3) years of professional-level experience in a subject area relevant to the Office of the Inspector General, including at least one (1) year of professional experience in auditing, accounting, public administration, management analysis, criminal or fraud investigation.

Education: Graduation from an accredited college or university with a Bachelor's degree. **Equivalency:** An equivalent combination of education and experience may be substituted.

LICENSE: None.

PROBATIONARY PERIOD:

Individuals appointed to a position in this class will be required to serve a probationary period of twelve (12) months and, if promoted to a position in this class, will be required to serve a probationary period of six (6) months. Performance will be carefully evaluated during the probationary period. Continuation in this class will be contingent upon successful completion of the probationary period.

MEDICAL EXAM PROTOCOL: Medical History Review.

Class Established: November, 2007

Revised: January, 2013

August, 2013

October, 2014 September 1, 2017

Formerly Titled: Assistant Inspector General II