DEFINITION OF CLASS:
This is advanced investigation/inspection work in one or more of the following specialties within the Department of Permitting Services (DPS), the Department of Fire and Rescue Services (FRS), or any other of several departments where similar work as described is conducted: new residential/commercial construction; renovation of existing structures; fire protection and life safety code evaluation and enforcement; right-of-way construction; zoning/land use; storm water management/sediment control; and systems structures. Incumbents in this class, either individually or as team members, perform and document on-site field inspections/investigations and assessments, develop and/or review inspections and assessments; conduct client consultations; prepare reports; witness system tests; ensure compliance with governing specifications; provide advice and direction to contractor professionals to resolve post-installation problems and achieve compliance with applicable codes, laws and policies; perform off-site research to determine applicable code sections, specifications and requirements; meet with clients to discuss requests for exceptions from code requirements; resolve discrepancies between approved plans and field conditions; resolve interpretive problems; and facilitate casework. Work includes accomplishing the most complex assignments. Employees may grant exceptions based upon their expertise. Contacts are with the public, developers, business and home owners, building construction project managers, business employees, property managers, architects, engineers, job foremen, contractors, attorneys, other professionals, managers, and organization representatives. The purposes of these contacts are to obtain and exchange information; coordinate case-management and operational matters; obtain and provide approvals necessary to provide services or complete work; assist clients to meet the intent of applicable codes, regulations or policy; inform and educate clients on present or perceived dangers and code violations. Public service and assistance typically takes the form of on-demand, in-person, telephone, and/or field consultations with property owners, permittees, prospective permittees, and other clients. Such assistance may require questioning clients to determine the exact nature of assistance required.

Employees in this class plan and carry out assignments based on instructions, policies, previous training, and accepted legal, engineering/scientific policies, principles and practices. Work is reviewed for technical soundness, appropriateness and policy conformance. Guidelines which include a multiplicity of standards, procedures, policies, and manuals are normally available but do not cover all situations encountered in the work. An employee may adapt or deviate from existing guides when necessary, and may recommend modifications to existing guides. Some employees must exercise judgment to determine code applicability and compliance, e.g., when inspecting performance-based design elements. The complexity of the work of this class derives from the need to analyze issues that arise in each assignment and when necessary select an alternative which will resolve the issues/problems encountered in the context of a very high expectation of personalized customer service. The work requires the application of a considerable depth of code knowledge and skill to resolve problems/issues which very often do not fit standard protocols, standards, or expectations. In many cases, considerable research of
applicable codes, standards and manufacturer design criteria is required. Fluctuating workloads, shifting priorities, and emotionally charged client interactions compound the complexity. The scope of the work encompasses aspects of land-use issues, engineering/development projects, fire protection/life safety code evaluation and enforcement and/or other areas of similar complexity through planning, implementation, and occupancy. The work affects the proper use of land and the proper and safe construction and use of facilities County-wide. The majority of the work is performed in a field setting with exposure to the physical demands and hazards associated with construction and other outdoor sites, heavy equipment, toxic substances, slip, trip and fall hazards; electrical shock hazards; exposure to inhalation hazards; extremely loud noises and soft-tissue injuries, vehicle operation, and aggressive client behavior. Most positions in this class require the wearing of safety apparel; e.g., hard hats, safety footwear, respiratory protection, hearing protection, and the exercise of some safety precautions. Performance of the work involves walking over rough, uneven, and occasionally slippery surfaces; climbing flights of stairs and ladders; and occasionally lifting objects weighing from twenty to fifty pounds.

EXAMPLES OF DUTIES: (Illustrative Only)

Permitting Services
- Performs and documents complex inspections/complaint investigations related to land development, zoning land use, development standards, storm water management, residential, commercial and right-of-way construction projects performed to determine compliance with plans, permit requirements, engineering standards, and all applicable county, state, and federal laws, codes, ordinances, regulations, and guidelines.
- Works as a team member with other employees to facilitate client service.
- Designs/approves alternative construction systems or methods and materials to address situations where specified or conventional approaches do not apply, and recommends changes to existing inspection protocols.
- Resolves difficult code/law-enforcement/interpretation problems with developers, contractors, engineers, architects, and homeowners through meetings and discussions conducted in the office or field. Determines when alternative construction or installation methods and materials represent equivalency for compliance with codes.
- Conducts testing; investigates complaints; and prepares complex reports and correspondence. Reviews construction and land-development plans for technical completeness and design adequacy as necessary to perform on-site inspections/investigations.
- Issues orders and summonses; gathers evidence, prepares complex enforcement/complaint cases for court/appellate consideration, and testifies in court as issuing officer and expert witness.
- Works with engineers, other professionals, and permit technicians to assure that individual permitting cases are processed cordially and expeditiously.
- Serves on teams created to work on permitting projects of high public interest/technical complexity.
- May provide 24-hour on-call inspection assistance to other officials to assess damage and authorize safe re-entry to structures damaged by fire/natural disasters.
- Performs related duties as required.

Fire and Rescue Services
- Conducts on-site inspections and systems tests of fire protection and life safety systems in existing buildings or those under construction or renovation, ensuring compliance with appropriate codes, and where problems are found, works with on-site general contractor or project manager to schedule and implement corrective actions.
Completes and maintains detailed electronic and hard copy records of all inspections and supporting documents related to any aspect of fire and life safety systems; product design and installation specifications; and correspondence.

Performs plan reviews to determine complexity and scope of assigned inspection projects; fire and life safety system interaction not determined at time of individual systems plan review; identifies compliance issues prior to or post-construction or installation; identifies existing as-built conditions and compliance issues, and determines time and resources required to provide service.

Keeps abreast of new techniques, methods, products, and developments in the fire protection field; maintains a thorough working knowledge of the variety of hazardous operations indigenous to the occupancies and industries within the county to ensure application of proper fire and life safety code requirements.

May provide 24-hour on-call inspection assistance to other officials to assess damage and authorize safe re-entry to structures damaged by fire/natural disasters.

Performs related duties as required.

**KNOWLEDGE, SKILLS AND ABILITIES (as pertains to the respective specialization):**

- Considerable knowledge of the applicable codes, ordinances and regulations pertinent to the area of specialization.
- Knowledge of improper trade practices which result in faulty, substandard or hazardous conditions.
- Knowledge of, and a commitment to, customer-service and client-focused service-delivery systems.
- Knowledge of computer applications relevant to inspections, assessments, and the general office environment, including word processing, spreadsheets, and data management.
- Knowledge of the fundamental organization of the respective organization and the methods and manner in which operations are performed.
- Knowledge of inspection and enforcement methods and techniques.
- Knowledge of fire and products of combustion behavior, safety, suppression and evacuation systems, and fire control practices.
- Knowledge of structural materials and elements, and building environmental behavior when subjected to fire conditions and products of combustion.
- Knowledge of building construction materials, methods, practices, and the systems used in application of fire and life safety codes.
- Skill in obtaining compliance with applicable permitting, engineering, and code requirements.
- Skill in interacting with persons who speak English as a second language or may have limited English proficiency.
- Skill in negotiating agreements with engineers, developers, contractors, and government professionals to ensure compliance with applicable code requirements.
- Ability to express oneself clearly, concisely ad effectively, orally and in writing.
- Ability to communicate technical guidance and establish and maintain effective working relationships with other professional staff and representatives from the building industries.
- Ability to work as a team leader, team member, attend meetings, communicate effectively, and maintain effective working relationships with staff, permittees, and other representatives.
- Ability to comprehend, incorporate and apply new concepts and technology into an existing body of knowledge, practices and procedures.
- Ability to acquire knowledge of the legal mandates and constraints that define the fire and life safety inspection practices and procedures of the Montgomery County Fire and Rescue Service.
• Ability to read, understand and interpret construction plans and determine whether fire and/or life safety systems have been installed in compliance with the approved plans.
• Ability to conduct field inspections independently or as a member of a team in conditions of moderate to severe physical risk.
• Ability to read and interpret plans, specifications and blueprints quickly and accurately and to determine whether construction is proceeding according to the approved plans.
• Ability to work effectively as a team participant.
• Ability to communicate technical guidance and establish and maintain effective working relationships among staff, permittees, community representatives, and representatives from other jurisdictions.
• Ability to acquire knowledge of the legal mandates which define/limit the public-service mission of the respective organization.
• Ability to attend meetings or perform other assignments at locations outside the office, and the ability to independently conduct field investigations/inspections in conditions of moderate to severe physical risk.
• An employee in this class who conducts inspections for electrical code compliance must have adequate color vision to ensure code compliance and feasibility of electrical work.

MINIMUM QUALIFICATIONS:

Education and Experience: Graduation from an accredited college or university with a Bachelor's degree in an appropriate engineering, technical, or professional field and three (3) years of experience in a technical/professional field appropriate to the assigned position of which one year must have been in a code compliance/enforcement capacity; or graduation from high school or High School Certificate of completion recognized in the State of Maryland and seven (7) years of experience in a technical/professional field appropriate to the assigned position of which one year must have been in a code compliance/enforcement capacity.

Equivalency: An equivalent combination of education and experience may be substituted.

LICENSE:
• Possession of a valid Class "C" (or equivalent) driver’s license from the applicant's state of residence when required for job-related duties.

CERTIFICATIONS:
The Department of Permitting Services
• The Department of Permitting Services maintains a listing of current Department-required certifications required for employees classified at this level.
• Incumbents who inspect HVAC work may be required to be licensed by the Maryland State Board of HVACR Contractors as an authorized Inspector.

The Department of Fire and Rescue Services
• The employee will obtain Maryland State Professional Qualifications Board certification as an Inspector II within one year of appointment.
• The Department of Fire and Rescue Services maintains a list of current Department-required certifications required of employees classified at this level.

Note: There will be no substitutions for this section.

PROBATIONARY PERIOD:
Individuals appointed or promoted to this class will be required to serve a probationary period of six (6) months, during which time performance will be carefully evaluated. Continuation in this class will be contingent upon successful completion of the probationary period.

**MEDICAL EXAM PROTOCOL:** Core Exam.*
*Core I exam if confined space training and the use of a self-contained breathing apparatus is required.
*Core II exam if assigned to sediment control.

**Class Established:** March, 2001
**Revised:** November, 2009
July, 2010 August, 2013
**Re-titled:** May 2021